

THE CORPORATION OF THE CITY OF NORTH VANCOUVER

INTEGRATED TRANSPORTATION COMMITTEE

**City Hall, Atrium Room
141 West 14th Street, North Vancouver**

Wednesday, November 1, 2017 at 6:00 pm

M I N U T E S

Present: Andrew Robinson (Chair)
Ann McAlister
Becke Gray
Brian Polydore
Cam McLeod
Carol Reimer
Christie Sacré
Martin Davies
Pam Horton
Trevor Bowden

Staff: Daniel Watson, Transportation Planner
Heather Reinhold, Deputy Director, Strategic Initiatives & Services
Hayley Reiss, Committee Clerk

Presenters: Pieter Agneessens, Manager Facility & Planning Integration,
TransLink
Jon Navarra, Project Manager, TransLink

Public: Fiona Walsh

Quorum 10

01-0360-20-0040/2017

1.0 CALL TO ORDER, OPENING COMMENTS, ADOPTION OF MINUTES

The meeting was called to order by the Chair at 6:05 pm with a quorum present.

It was put to members that the Agenda be adopted.

It was regularly moved, seconded and carried unanimously:

THAT the minutes of the regular Integrated Transportation Committee meeting held on Wednesday, October 4, 2017 be adopted.

2.0 BUSINESS ARISING FROM PREVIOUS MINUTES

Universal Accessible Bus Stop – Pam has provided Daniel with a contact.

150 East 8th Street Development – The new transportation study expects that the development will produce 70 vehicles during peak periods (or approximately 1

vehicle/minute during peak periods). The planned exit/entrance from the building onto St. George's Avenue will easily manage this demand.

Lions Gate Hospital (LGH) Medical & Surgical Centre Development

- The Chair reached out to a member from Coastal Health who confirmed attendance at the next ITC meeting scheduled for December. The presentation will include general Vancouver Coastal Health transportation initiatives and sustainable transportation facilities proposed for the new Surgical Acute Tower at LGH;
- D. Watson: The developer does not require a rezoning for this project. The development proposes bike parking on site;
- A. McAlister looked into the project timeline and shared information that was provided to Council that the design completion is scheduled for February 2018 with construction projected for 2019-2022. A renovation of the existing tower will follow the completed project.

Pedestrian Plan Update – After speaking with senior management, Daniel confirmed the Plan will be taken forward to Council for a Q&A session prior to finalizing the Draft Plan. The Draft Plan will be presented to ITC in January or February 2018.

3.0 TRANSLINK – SEABUS UPGRADES

City staff member, Heather Reinhold, introduced herself and the two presenters from TransLink, Jon Navarra and Pieter Agneessens.

Currently, in the very early stages of the preliminary design, the Lonsdale Quay exchange improvements are focussed on improving the customers "feeling" when they are transferring to/from the SeaBus terminal and bus loop. Studies conducted by TransLink reveal that people are not only using the terminal to commute to/from work but are also visiting Lonsdale Quay as a destination. The preliminary scope considers the following upgrades:

1. Interior upgrades to the entrance/exit ramps.
2. Upgrades to the SeaBus general passenger waiting area – improve the colour palette, lighting, furniture and amenities.
3. Arrival experience – improve the lighting and sense of arrival experience.

Refer to November's Agenda package to review TransLink's presentation.

Comments and questions from members included but are not limited to the following:

- **Q:** Will the B-Line service be sequential with the timeline to increase SeaBus service to 10 minutes during peak hours in 2019? **A:** No, they will not be sequential.
- It was suggested that TransLink work with CNV when they begin their Wayfinding Study to ensure that Lonsdale Quay Exchange improvements co-align with CNV's Wayfinding Study initiatives.
- **Q:** Will there be any sensory improvements? The current environment has proved to be loud and can be disorienting at times. **A:** There may not be too much TransLink can do to improve the sensory issues.
 - The committee recommended investing in low cost ceiling treatments for the bus loop and SeaBus terminal that could improve the overall sound quality.
- **Q:** Will there be improvements to the ventilation in the bus loop? **A:** No, there is nothing in the works for ventilation improvements.

- **Q:** Majority of pedestrians fail to yield to buses circling the bus loop (or buses fail to yield to pedestrians crossing). Will this crossing be improved? **A:** The pedestrian space on the south side of the bus loop will be pushed further north. This will allow more pedestrian space and in turn, the crossing will become narrower to improve safety. The crosswalk will be raised and the expectation is that bus drivers will yield to pedestrians crossing at this point.
- **Q:** Will the pick-up/drop-off zone to the west of the terminal be improved? **A:** H. Reinhold responded that this section is out of TransLink's scope. Improvements could be made with future City initiatives and developments occurring in the area.
- **Q:** The original versions of this plan looked at better integrating the bus exchange with the Quay and making it overall a weather proofed area. Has there been any discussion with the Quay managers about this? **A:** This is out of TransLink's scope. There is a huge layering of land ownership in this area; however all the various owners have been a part of these meetings so there is a great amount of buy-in.
- It was recommended that improvements are made to the HandyDART pick-up/drop-off locations in the bus loop.
- It was identified that the public washroom upgrades are not wheelchair accessibility friendly. The pop machines obstruct the accessible button to enter the washroom and the sink, paper towel dispenser and toilet flush button are difficult to reach.
- It was strongly recommended to upgrade the sidewalk that runs along the east side of the bus depot to improve pedestrian access to/from the north.
- **Q:** Will you be moving the ticket machines? **A:** Yes, we want to declutter the space.
- **Q:** The escalators are constantly breaking down, will they be fixed? **A:** TransLink is looking into improving the service of all mechanical facilities at the station.
- **Q:** What is the shed on the west side of the terminal? **A:** It is a building for transit supervisors. The building will be moved further north to improve lighting and sightlines.
- It was suggested that a colour contrast should be applied to the railings of the SeaBus entry/exit ramp to aid people who are visually impaired.
- Suggestions were made to provide bike access from the entry ramp directly to the doors of the SeaBus that allow cyclist access.
 - It was further suggested that TransLink SeaBus employees educate SeaBus customers that the last door of the SeaBus is intended for cyclist access only.
- **Q:** Will the turnstiles be removed now that the Compass Cards have been introduced? **A:** There are federal regulations that need to monitor how many people are boarding the vessel. TransLink has been looking into potential alternatives.
- **Q:** Has there been any consideration to add bike parking in the terminal? **A:** No, it is not in the project scope. H. Reinhold commented that from a City perspective, we are open to integrating a bike parkade in the area; however, it will unlikely be in the SeaBus terminal due to spacing issues.
 - A bike locker was suggested, where users could SeaBus/bus to Lonsdale Quay, rent a bicycle at the terminal, and travel to/from their destination.
- Safety improvements were recommended to the bus exchange (i.e. the presence of security cameras that allow customers to feel safe).

The presentation was concluded and the Chair thanked the TransLink representatives for taking the time to present to the committee.

4.0 ITC – ROSTER OF PROJECTS WORKSHEET

A. Robinson presented the committee with a draft ITC Project and Feedback Tracking worksheet. The worksheet is intended to track projects that have either come to ITC for

feedback or resolution and to identify projects that the committee would like to see brought forward to them.

The Chair reached out to the committee for feedback on the worksheet and the following comments were made:

- **Q:** Who would maintain the worksheet? **A:** The worksheet would be maintained by the Chair and a staff representative
- It was requested that the worksheet be sent out with the Agenda package to allow the committee the opportunity to revisit the worksheet each month
- Place the worksheet online or share it with the committee via Google Docs
- Can the projects on the worksheet be hyperlinked to the projects on the CNV website?
- Reword the “Feedback Provided” column to read, “Feedback Provided to ITC”
- The “Next Steps” column should acknowledge ‘who’ is to action the next step
- D. Watson: The worksheet could replace or be an addition to Current City Projects
- It was recommended to also track projects completed by ITC to refer back to
- The committee was very supportive of the worksheet and believe it is a useful tool to track items and provide closure
- Members mentioned that it is worth relooking at projects that have come through ITC to evaluate if their feedback or recommendations were considered in the development.

Furthermore to the discussion, members expressed interest in reviewing the Terms of Reference in the New Year when there is a lighter Agenda, and after new members have been elected.

A. Robinson has attempted to reach out to Councillor Pam Bookham via phone and e-mail to discuss Council representation at committee meetings but has not been successful in reaching her.

5.0 CURRENT CITY PROJECTS

- **Marina Section of Spirit Trail** – Expected to be done in Spring 2018
- **Green Necklace: Connection from Jones Avenue and Lonsdale Avenue** – Construction underway. Expected to be completed by late November 2017
- **Cloverley Traffic Management** – Analyzing results and likely able to present findings to ITC in December or January
- **Marine / Keith / Bewicke** Intersection Study – Project commencement delayed until the modelling results for Marine-Main are completed
- **29th Street** – Reporting back to the public by end of 2017.

6.0 TRANSPORTATION EVENTS

- Bike to Work Week (BTWW) took place on October 23-29, 2017. Daniel was at one of the BTWW stations that was set-up for cyclists and observed that the attendance was high. The dry weather was determined as a possible factor for the high turnout.
- Mobility Pricing Commission Workshop – Members were disappointed to find that the workshops are scheduled in the middle of the day throughout the week when most people are working. Andrew, Cam and Carole have signed up for the workshop.
 - This will be made an agenda item at the next ITC meeting. Members who attended the workshop will report their findings to the committee.

- November 29, 2017 – The North Vancouver Chamber is holding a Transportation forum at Capilano University. Committee Clerk to e-mail the registration invitation to ITC members.
- P. Horton: Phase 3 of Fare Review is to be rolled out. Daniel has requested for TransLink to present to ITC. This is looking at how transit is priced.
- Q: The North Vancouver MLA recently called for a North Shore SkyTrain, is this true?
A: Municipalities have met and held a high level transportation discussion, one of the objectives revolving around how to connect rapid transit to the North Shore. The discussion is still at a high level stage but the conversation has started.

7.0 ANY OTHER BUSINESS

M. Davies expressed concerns with staff running into commuting issues to the North Shore at a company he works for, located on Harbourside Drive. The company ran an internal survey to see their take on different elements around their commute and what alternative options they may consider (telecommuting, carpooling, moving the office etc.).

With a response rate of 70% (approximately 52 people) some of the highlighted results revealed:

- A quarter of respondents live in North Vancouver while others commute from downtown, West Vancouver, Squamish, Burnaby, New Westminster, Coquitlam, Port Moody and Surrey
- Mode share: 41% drive alone, 26% cycle, 24% transit, 6% walk, 2% carpool
- Average commute: 30 minutes to 2.5 hours (for people commuting from the tri-cities)
- Opportunity to van pool: 50% would not van pool, 40% maybe, 10% yes
- Mixed results from people working from home.

Committee members provided the following feedback:

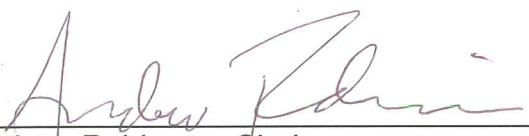
- Using the Jack Bell Ride-Share program
- Concert's Harbourside Waterfront development will create a new bus service that will most likely connect to the Lonsdale Quay Exchange
- Offer flexible working hours to staff

Cam left the meeting at 8:25pm

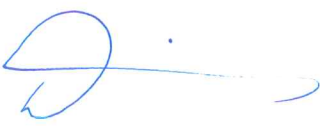
The Chair thanked M. Davies for sharing the survey results with the committee. It was also commented that the impacts of transportation on employment in North Vancouver would be a great topic for future ITC discussions.

8.0 ADJOURNMENT

The meeting was adjourned at 8:33pm.



Andrew Robinson, Chair



Hayley Reiss, Committee Clerk