

TIPS FOR HIRING A TREE CARE PROFESSIONAL

It is recommended that only qualified tree care professionals undertake any tree work on your property. Under the City of North Vancouver's *Tree Bylaw No. 8888*, certain types of tree work may require the expertise of certified professionals.

TREE CARE PROFESSIONALS INCLUDE:

- Certified Arborist, International Society of Arboriculture (ISA)
- Qualified Tree Risk Assessor, International Society of Arboriculture (ISA)
- Certified Utility Specialist, International Society of Arboriculture (ISA)

WHAT TO ASK WHEN HIRING A TREE CARE PROFESSIONAL

It is important to ask the right questions when hiring a tree care professional for your project needs. Consider the following:

- ? Are you a qualified tree care professional: an ISA Certified Arborist or ISA Qualified Tree Risk Assessor?
- ? What is your experience doing this type of work?
- ? Have you done work in the City of North Vancouver before?
- ? How familiar are you with the City's *Tree Bylaw No. 8888*?
- ? How familiar are you with the City's *Policy for the Management of Trees on City Property*?
- ? Do you have a valid City of North Vancouver business licence?
- ? Do you have liability insurance?
- ? Do you have errors and omissions insurance (recommended for consulting arborists)?

RESPONSIBILITY OF PROPERTY OWNERS

It is the responsibility of property owners to hire the appropriate professionals with the right certifications for the required tree work undertaken on their property. All work must comply with the City's *Tree Bylaw No. 8888*. Tree removal permit applications require an assessment and report from an ISA Certified Arborist and ISA Qualified Tree Risk Assessor.

To find an ISA certified tree care professional in your area or to verify credentials, visit treesaregood.org/findanarborist.

TREES ON PUBLIC PROPERTY

Trees in public spaces such as streets, parks, and natural areas are managed by the City of North Vancouver. The City will prune, plant, and remove trees if necessary. Under specific conditions, property owners may apply for a permit to trim or cut down trees on City property (e.g., boulevards). For a list of these conditions, review the City's *Tree Policy for the Management of Public Trees*. Learn more at cnv.org/PublicTrees.



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TYPES OF TREE CARE PROFESSIONALS

Certified Arborist

An ISA Certified Arborist is a professional who has demonstrated a high level of knowledge and competency in the field of arboriculture, which is the study and care of trees. Services include:

- Tree inventories
- Arborist reports for development
- Tree protection and replacement plans
- Arborist supervision letters
- Pruning and tree removal
- Emergency tree care and plant health care

Tree Risk Assessor

An ISA Qualified Tree Risk Assessor is an arborist with specialized training in evaluating trees for potential hazards. Services include:

- Risk assessments
- Impact assessments
- Hazard mitigation

Utility Arborist

An ISA Certified Utility Specialist is an arborist with specialized training in managing trees near energized electrical infrastructure, such as power lines. Services include:

- Tree work in proximity to energized electrical equipment, structures and conductors
- Tree work 3 meters or less from a primary conductor with a voltage of 750 volts or greater

Tree Care Companies

Tree care companies offer a range of tree services. Before selecting a service, ensure that the tree care professional has the right certification required for the job. Services include:

- Pruning
- Tree removals
- Climbing
- Watering and maintenance



FOR MORE INFORMATION

Private Tree Inquiries

Planning & Development
treebylaw@cnv.org
cnv.org/PrivateTrees

Public Tree Inquiries

Engineering, Parks & Environment
eng@cnv.org
cnv.org/PublicTrees