

# 2025 UTILITIES INFO

## WATER & SEWER UTILITY RATES

**UTILITY BILLS ARE DUE FEBRUARY 28, 2025 | SEE BACK FOR PAYMENT DETAILS**

The City of North Vancouver supplies high-quality drinking water to its residents and businesses through a complex water infrastructure system. The City's sanitary sewer system removes sewage and delivers it to **Metro Vancouver** for treatment.

### 2025 UTILITY RATES

2025 UTILITIES	MULTI-UNIT DWELLING	SINGLE-UNIT DWELLING
Water - City	206	350
Water - Metro	184	313
<b>Total Water</b>	<b>\$390</b>	<b>\$663</b>
Sewer - City	167	268
Sewer - Metro	318	510
<b>Total Sewer</b>	<b>\$485</b>	<b>\$778</b>
<b>TOTAL</b>	<b>\$875</b>	<b>\$1,441</b>

If your property is another housing type such as a coach house or secondary suite, see your bill for applicable rates.

The costs for providing water and sewer services are reflected in your annual utility bill. The rates are based on three key factors:

- Costs paid to **Metro Vancouver** for the purchase of drinking water and wastewater treatment
- City water and sewer system operations and maintenance costs
- Long-term investment in asset management and resilience

### WHAT UTILITY FEES FUND

Every year, around half of the City's utility fees are paid to **Metro Vancouver** to provide high-quality drinking water and wastewater treatment. The City uses the other half for annual operations to maintain the system and long-term investment in the utility infrastructure.

### METRO VANCOUVER COSTS

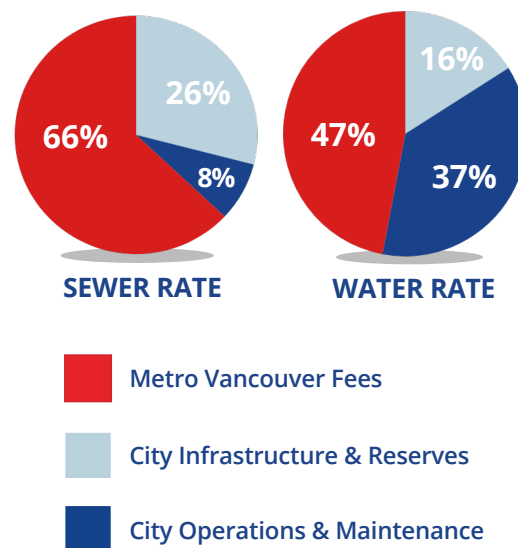
The largest increases in Metro Vancouver's rates are from the Greater Vancouver Sewer and Drainage District ("GVS&DD") and are for the North Shore Waste Water Treatment Plant ("NSWWTP"). The original cost projection for this project was \$700 million, which was subsequently raised to \$1.06 billion.

On June 12, 2024, Metro Vancouver approved a cost allocation and phasing framework for an additional \$2.8 billion increase to the NSWWTP budget, raising the total budget to \$3.86 billion. GVS&DD rates are increasing by 218% over the upcoming 5-year period.

### ASSET MANAGEMENT FOR A HEALTHY & RESILIENT CITY

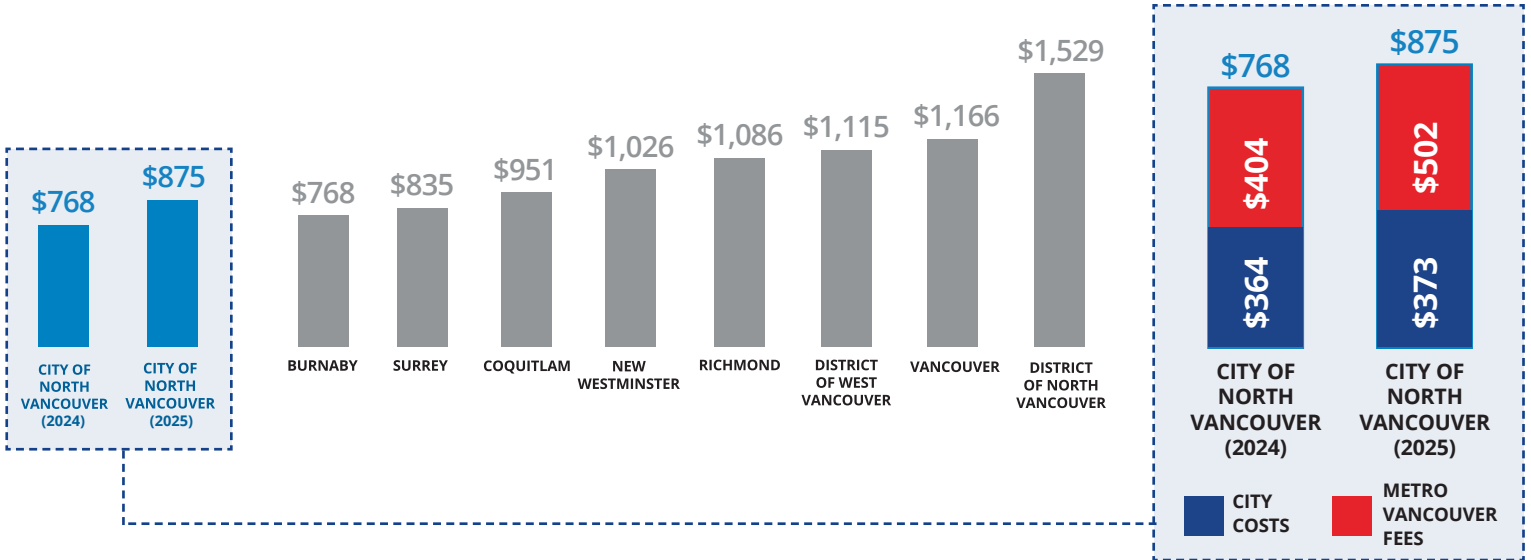
Public infrastructure is the foundation of a healthy and resilient community, requiring long-term planning and investment. Asset management ensures we are maintaining and replacing aging infrastructure while also investing in new systems to meet our community's current and future needs. The City is investing in essential utility infrastructure, including maintaining and replacing aging water and sewer mains.

Inflation and the impacts of climate change are affecting everyone, including local governments. Costs of materials continue to rise, and increasingly severe weather events put additional strain on the City's infrastructure. Over the coming years, the City will be drawing on its utility reserves to limit utility rate increases and smooth the impact of cost increases on ratepayers.



## THE CITY'S UTILITY RATES COMPARED TO MUNICIPALITIES IN THE REGION

Below is a comparison of 2024 water and sewer rates for multi-unit dwellings in other municipalities in the region.



Source: Data relates to 2024 water and sewer rates for multi-unit dwellings as published by each municipality.

### WAYS TO PAY YOUR WATER AND SEWER UTILITY BILL

See the back of your utility bill for details.



INTERNET OR TELEPHONE BANKING



MAIL AND IN PERSON

*Credit cards are not accepted for utility bill payments.*

*Please note that a 5% penalty will apply to any unpaid balance after February 28, 2025.*

*An additional 5% penalty will apply to any unpaid balance after April 30, 2025.*

### QUESTIONS ABOUT YOUR UTILITY BILL?



604.983.7316



tax@cnv.org

Manage your account online. Visit [cnv.org/Ubill](https://cnv.org/Ubill) to view details about your account.

### QUESTIONS ABOUT METRO VANCOUVER INCREASES?



604.639.9012



[metrovancover.org/nswwtp](https://metrovancover.org/nswwtp)



[nswwtp@metrovancover.org](mailto:nswwtp@metrovancover.org)

### LAWN WATERING RESTRICTIONS IN EFFECT MAY 1

Seasonal regulations that limit lawn watering for homes and businesses to once per week are in effect from **May 1 to October 15**.

Lawn watering restrictions help conserve the region's drinking water for the hot, dry months when our community's water use can increase by 50%, largely due to watering lawns. Learn more at [cnv.org/LawnWatering](https://cnv.org/LawnWatering)



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